

## **Anti-harassment and bullying policy**

### **Introduction**

1. The Knapp Foundation is committed to ensuring the workplace is free from harassment and bullying, and that all employees, contractors and others who come into contact with us in the course of our work, are treated with dignity and respect. This is without regard to gender, sexual orientation, transgender status, marital or family status, colour, race, nationality, ethnic or national origins, creed, culture, religion or belief, age, or disability.
2. This policy and the associated procedures are intended to support this commitment and provide guidance to staff on how to deal with concerns of bullying or harassment. It is subject to review every three years or to reflect changes in legislation or in the light of experience.

### **Policy**

3. We will not tolerate bullying or harassment in our workplace or at work-related events outside the workplace, regardless of whether the conduct concerned is isolated or repeated, and whether purposeful or not. Neither will we tolerate retaliation against, or victimisation of, any person involved in bringing a complaint of harassment or bullying. Retaliation or victimisation will also constitute a disciplinary offence, which may in appropriate circumstances lead to dismissal.
4. If a court or tribunal finds that you have bullied or harassed someone, in some circumstances this may amount to a crime punishable by a fine or imprisonment.
5. We will take appropriate action if any of our employees or contractors are bullied or harassed by our stakeholders or suppliers.
6. Allegations of bullying and harassment will be treated seriously. Investigations will be carried out promptly, sensitively and, as far as possible, confidentially. If, after an investigation, we decide that an employee has harassed or bullied another employee or contractor, then the employee may be subject to disciplinary action, up to and including dismissal.
7. Employees and others who make allegations of bullying or harassment in good faith will not be treated less favourably as a result. False accusations of harassment or bullying can have a serious effect on innocent individuals. Staff and others have a responsibility not to make false allegations. False allegations made in bad faith will be dealt with under our disciplinary procedures.

## **Behaviour amounting to bullying or harassment**

8. Bullying or harassment is behaviour which is unwelcome, unwarranted and causes a detrimental effect. If employees complain they are being bullied or harassed, then they have a grievance which must be dealt with, regardless of whether or not their complaint accords with a standard definition. For further information, please refer to the relevant [ACAS guidance](#).

9. It is important to recognise that conduct which one person may find acceptable, another may find totally unacceptable. All employees must, therefore, treat their colleagues with respect and appropriate sensitivity.

10. Bullying does not include appropriate criticism of an employee's behaviour or proper performance management.

## **Reporting concerns**

11. If you witness an incident which you believe to constitute harassment or bullying, you should report the incident in confidence to your manager. Such reports will be taken seriously and will be treated in strict confidence as far as it is possible to do so.

12. If you feel you are being bullied or harassed by someone *other than a colleague* with whom you come into contact at work, please raise this with your manager in the first instance or, with the Chair of the Managing Trustee. We will then decide how best to deal with the situation, in consultation with you.

13. If you are being bullied or harassed by another employee, contractor, or colleague there are two possible avenues for you, informal or formal.

## **Informal action**

14. If you are being bullied or harassed by another employee or contractor, you may be able to resolve the situation yourself by explaining clearly to the perpetrator(s) that their behaviour is unacceptable, contrary to the Foundation's policy and must stop. Alternatively, you may wish to ask your manager or a colleague to make these points on your behalf, or to be with you when confronting the perpetrator(s).

15. If the above approach does not work, or if you do not want to try to resolve the situation in this way, or if you are being bullied by your own manager, you should raise the issue with the Chair. The Chair will discuss with you the option of trying to resolve the situation informally by telling the alleged perpetrator(s), without prejudging the matter, that:

- there has been a complaint that their behaviour is having an adverse effect on a fellow employee;

- such behaviour is contrary to our policy; and
- the continuation of such behaviour could amount to a serious disciplinary offence.

16. It may be possible for the Chair to have this conversation with the alleged perpetrator without revealing your name, if this is what you want. They will also stress that the conversation is confidential.

17. In certain circumstances we may be able to involve a neutral third party (a mediator) to facilitate a resolution of the problem. The Chair will discuss this with you if it is appropriate.

18. If your complaint is resolved informally, the alleged perpetrator(s) will not usually be subject to disciplinary sanctions. However, in exceptional circumstances (such as a serious allegation of sexual or racial harassment or in cases where a problem has happened before) we may decide to investigate further and take more formal action notwithstanding that you raised the matter informally. We will consult with you before taking this step.

### **Formal Action**

19. If informal resolution is unsuccessful or inappropriate, you can make a formal complaint about the harassment or bullying to your manager or the Chair. A formal complaint may ultimately lead to disciplinary action against the perpetrator(s).

20. We will first investigate the complaint. You will need to co-operate with the investigation and provide the following details (if not already provided).

- i. The name of the alleged perpetrator(s).
- ii. The nature of the harassment or bullying.
- iii. The dates and times the harassment or bullying occurred.
- iv. The names of any witnesses.
- v. Any action taken by you to resolve the matter informally.

21. The alleged perpetrator(s) would need to be told your name and the details of your complaint in order for the issue to be investigated properly. However, we will carry out the investigation as confidentially and sensitively as possible. Where you and the alleged perpetrator(s) work in proximity to each other, we will consider whether it is appropriate to separate you whilst the matter is being investigated.

22. After the investigation, we will meet with you to consider the complaint and the findings of the investigation. At the meeting, you may be accompanied by a fellow worker or a trade union official.

23. After the meeting (and normally within five working days), we will write to you to inform you of our decision and to notify you of your right to appeal to a panel of Trustees if you are dissatisfied with the outcome. You should put your appeal in writing explaining the reasons why you are dissatisfied with our decision. You should submit

your appeal within five working days of receiving written confirmation of our decision. If you submit an appeal, you will be invited to attend a meeting to consider it. Once again you may be accompanied by a fellow worker or a trade union official. We will write to you afterwards to confirm our final decision.

### **Disclosure and confidentiality**

24. We will treat personal data collected during this process in accordance with our data protection policy. Information about how employees' data is used and the basis for processing data is provided in the employee privacy notice.

### **Use of the disciplinary procedure**

25. Harassment and bullying constitute serious misconduct. If, at any stage from the point at which a complaint is raised, we believe there is a case to answer and a disciplinary offence might have been committed, we will instigate our disciplinary procedure. Any employee found to have harassed or bullied a colleague will be liable to disciplinary action up to and including summary dismissal.

Adopted by a meeting of the Trustees on 1st February 2023